



March 25, 2011

Hon. Barbara Boxer  
United States Senate  
Hart Senate Office Building, Suite 112  
Washington, D.C. 20510-0505

Dear Senator Boxer:

Thank you for your March 18<sup>th</sup> letter addressed to Philipp Humm regarding the assistance efforts of wireless carriers following the devastation from the recent earthquake and tsunami in Japan. T-Mobile USA, Inc. shares your concern over the suffering taking place there and the need for immediate relief after the catastrophic events that have unfolded. We are committed to helping our customers connect with their loved ones, friends, and relief efforts in Japan during this difficult time.

For this reason, we are providing free long distance calling and text messaging (SMS) to Japan for our customers through March, retroactive to March 11. We are also enabling our customers to donate money to relief organizations via text message, and are strongly supportive of such efforts. As you indicate in your letter, customer mobile donations can take 30-90 days to be distributed to the Mobile donation partners. Because of the urgent need to provide humanitarian relief in Japan, however, we are expediting payment of the overwhelming amount of the donations made by our customers as we receive the text messages, in most cases well in advance of our collection of the funds from the donors. T-Mobile made this decision to act faster than our normal business processes and contracts call for, in order to reach as many people affected by the recent events as quickly as possible. We adopted a similar approach in response to the tragic earthquake in Haiti in 2010.

T-Mobile is pleased to lend its support to the relief and recovery efforts in Japan as the people of that nation and international relief workers continue to organize, aid, and rebuild, and to offer our customers the ability to assist in the relief efforts. Thank you for sharing your concerns.

Sincerely,

A handwritten signature in black ink that reads 'Thomas J. Sugrue'. The signature is written in a cursive, flowing style.

Thomas J. Sugrue  
SVP - Government Affairs